



Bottomline Technologies provides collaborative payment, invoice and document automation solutions to corporations, financial institutions and banks around the world. The company's solutions are used to streamline, automate and manage processes involving payments, invoicing, global cash management, supply chain finance and transactional documents. Organizations trust these solutions to meet their needs for cost reduction, competitive differentiation and optimization of working capital.

Serving industries such as financial services, insurance, health care, technology, communications, education, media, manufacturing and government, Bottomline provides products and services to approximately 80 of the Fortune 100 companies and 70 of the FTSE (Financial Times) 100 companies.

Associate System Engineer

Summary:

Bottomline Technologies is seeking a smart, highly-motivated individual to work as an associate System Engineer. You'll work in conjunction with our Release Engineering and Implementation teams to help with the definition, implementation, and support of hardware and the deployment and support of our web based applications. You will become advanced in troubleshooting performance, network, operating system, application server, database, and application issues.

As an Associate System Engineer, you'll quickly become an expert with Bottomline's solutions and our target market. The system engineer will use that knowledge to facilitate the growth of our solutions. The job will be very demanding, and will offer the winning candidate a unique fast track career.

Responsibilities:

- Maintaining a high level of customer satisfaction as determined by customer feedback
- Evaluation, documentation, configuration, deployment, and administration of
 - UNIX (AIX, Sun, Linux) and Windows 2000 / 2003 Hardware and Operating Systems
 - Server maintenance logs
 - Application Servers which include BEA WebLogic, IBM WebSphere, Apache, and IIS web and application Servers
 - Automation Scripts, Build/Configuration Tools, Monitoring Scripts and System Monitoring Plans
 - Capacity and availability planning and analysis
 - Windows, Sun, AIX, and Linux Servers
- Development and Maintenance of policy, Process and Procedure Documentation and Systems Documentation to include Administration Guides, Network, and Deployment Diagrams
- Processes for application code migrations and supporting migrations for large-scale enterprise systems
- Recommendations for organizational hardware, software requirements, improvements to infrastructure, and process improvements
- Development of system deployment plans with Software Architects and Engineers
- Increasing personal technical skills and industry knowledge

Required Skills:

- Excellent verbal and written communications skills with a keen attention to detail
- Outstanding interpersonal skills and strong team player
- Self-motivated with strong problem-solving skills
- Knowledge and experience with Web-based software, Microsoft Word and Microsoft Excel
- Experience with hardware setup, application deployment and database configurations

Education:

Bachelor's degree in Computer Science is preferred

Locations:

The position is located in Bottomline's Portsmouth, NH headquarters.

Bottomline is a participating employer in the Employment Verification (E-Verify) program EOE/AA/M/F/V/D/E-Verify Employer
Bottomline Technologies is an Equal Employment Opportunity and Affirmative Action Employer.

Please Note: Bottomline Technologies does not accept resumes submitted by recruiting firms unless specifically requested by Human Resources. Unsolicited resumes will be ineligible for referral fees.